

# Highlights of Results

## General Comments

There were 72 responses that provided general feedback<sup>ive</sup>

login to these other institutions. AJCU libraries cover hours in various time zones and tutor.com covers all other hours so that students can submit questions even at 3:00 a.m. Logs of the answers provided are maintained for quality control. All the librarians who participate in this program have Masters in Library Science and know techniques and resources but may not know unique things about assignments and resources at the various AJCU libraries. For example, what floor are the BL books on at Fordham?''

For those whose at



2. This article is not available full text in EBSCO. Article Linker indicates if the article is available in another one of the databases, in print or on microfilm.

Clicking on Article Linker indicates that the article is available in Sage Premier 2012.

[Age and the effects of news media attention and social media use on political interest and participation: Do social media function as leveller?](#)

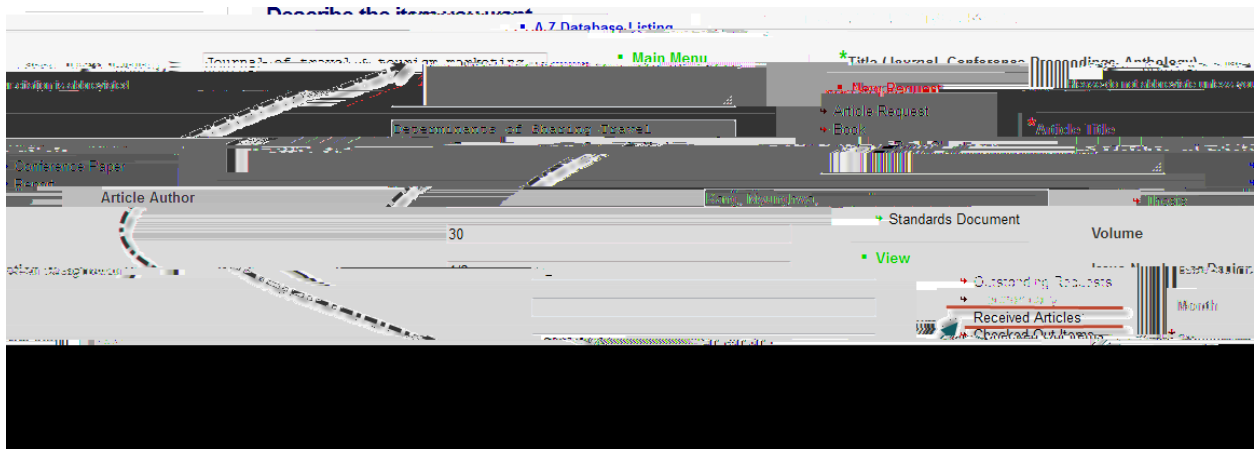


Note: The linking button is different in various databases, for example, this how it looks in ProQuest databases

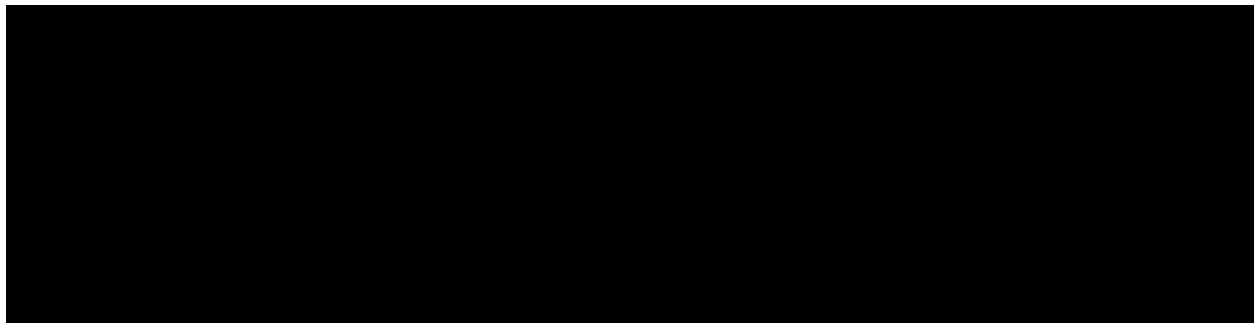








5. In this example, the Library has the journal on microfilm and in print.





"I have just found that a lot of the books, especially dealing with counseling, are very outdated and not new." Sophomore CHS/HAHR

**Response:**

The Counseling Department selects a substantial number of new books for purchase each year. The SpringerLink collection and ebrary electronic book collection also have a large number of books in counseling. To see which books are new, type new books and the department name or abbreviation, for example: **new books coun**. This information is updated monthly. To see if there are new books on a more narrow topic, you can search for the topic and limit by copyright date. Any time you can't find what you need, please come to or contact the Reference desk. 570 941 4000.



"There should be a higher quantity of currently used textbooks." Junior Physics/EE; Computing Sciences

**Response:**

There are some textbooks in the library's collection but it is not the Library's policy to purchase a copy of all texts that are required for classes. The Library's collection supports research and reading, supplementing required texts. Textbooks are regularly revised so that a collection of texts would become outdated. The loan period is one month. If someone else wanted the book, it could not be renewed. Many students use PALCI to borrow textbooks from other libraries.



"I wish there were options for leisure reading as well." –Junior Social Sciences/Psychology

**Response:**

Fiction is classified by the Library of Congress scheme so the best way to find leisure reading would be to look up your favorite author. However, since books are selected by academic faculty, authors tend to match those who are course related.

Other

"your library is state of the art and a modernized facility that allows a great deal of information for students academically." Graduate Nursing/Community Health

"I like the new spaces in the library this year." Senior Business/MBA

"I am really happy that down on the first floor study area they put more tables and chairs so there is more areas to do work. For me I refuse to work in a cubical because the light never works half the time and they give you no room for all of your books." Senior Business/MBA

Negative 13

"I just wish there is more space to study. Too many students are crowded in the library at all times." Senior Biology/Chemistry/Health

"Also I rarely use the floor area to study because they are kind of cramped and do not promote silent learning or comfortable area. I would like to see changes to the set up and there has been on the first floor." Faculty Exercise Science AD/PT

State Library this is a cramped chairs Nursing/Only are and  
ST110213430TD00031/2008100196(114)/TT31Tf1.0/01090003j/TT4(1j)/TT471.404TD.00031

Negative 2

"Needs additional financial resources." Faculty, Nursing, community Health

**Response:**

Amen

## Furniture

Positive 1

"I really like the booths on the second floor." Freshman Biology/Chemistry/Mathematics

Negative 4

"More reading chairs" Junior MBA

"There needs to be more tables available." Junior Nursing/Community Health

"My one grievance is that chairs are too high and the desks are too low at the normal four person study tables. I can't even cross my legs comfortably!" –Senior Biology/Chemistry/Mathematics

**Response:**

All of these comments are absolutely correct! We want more seating. We also want more varieties of types of seating. We found that the tables with which the Library was originally furnished have a "skirt" that prevents people from crossing their legs. Any new furniture we bought does not have this. We investigated a method for raising the height or removing the skirting and bracing the table legs in a different way. We will solve this problem.

## Group Study

Negative 23

"The only other negative thing I can say is the private study rooms, I know that over this past summer you added a few more rooms and big tables to work on however it still is not nearly enough to accommodate the number of group working students at the this school on a nightly basis." Senior Exercise Science/OT/PT

Other comments pointed to the need of sound proofing and enforcement of the use of group rooms by groups and not by individuals.

**Response:**

As the Library plans for the Reilly Learning Commons, group study rooms and space for collaborative projects are a top priority.

In February 2013, the Library piloted a program to enable students to reserve the two new group study rooms on the second floor for two hours a day. The pilot program was a success and is now a permanent method for making certain that these rooms are available to groups.

## Hours

### Positive 1

"I think leaving the entire first floor open as the pro deo room is extremely beneficial...." Senior Nursing/Community Health

### Negative 14

"The upper floors of the library close too early. I get that the first floor is open all night but it is way too loud down there to concentrate. Either keep the upper floors open later or you should have campus security ensuring that the volume of the students on the first floor is kept at the minimum." Junior -Biology/Chemistry/Mathematics

### Response:

Comments reflected students' desire for more access to both study space and Library services and collections. Some comments asked for

University level

"...one on one interaction could be better. Sometimes I feel like I'm just being directed rather than helped." "Junior Biology/Chemistry/Mathematics"

## **Photocopiers** 1 comment

"The copy rooms need to be checked more for copier malfunctions and staple replacement." "Senior Biology Chemistry/Math"

### **Response:**

We will check the rooms more often. Thank you for calling this to our attention!

## **Printing**

Positive 3

"I find the free prints highly convenient, though." "Senior Philosophy/Theology"

Negative 13

"More free prints please." "Senior Exercise/Science/OT/PT"

"My bio class is taught completely out of notes! I spent 10 dollars a chapter on notes, you should have discounts or free prints for classes that use notes as their textbook." "Freshman Nursing community Health"

### **Response:**

The Library





